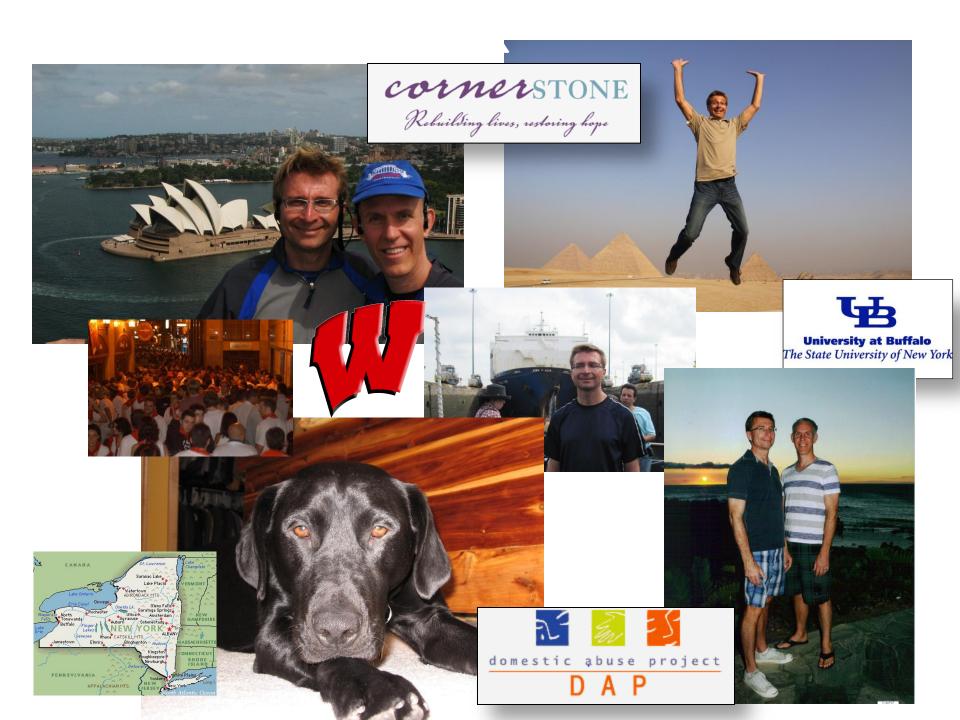


Leading with Presence

September 19, 2014





Session Objectives

A greater understanding of:

- Why Executive Presence is important
- What Executive Presence means at General Mills
- How to authentically and successfully operate with Executive Presence
- Gender and Multicultural Differences with Executive Presence

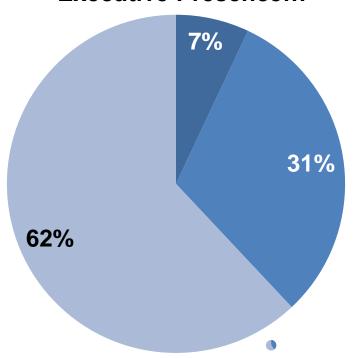


- 1. What does it look and feel like when someone has "Executive Presence"?
- 2. What does it look and feel like when someone lacks "Executive Presence"?



What Matters Most?

The Most Important Aspect of Executive Presence...



- Appearance
- Communication
- Gravitas

- Surveyed 3929 US Men and Women in March 2012
- Focus Groups
- White collar occupations
- Ages 21 to 62

Gravitas Top Picks:

- Grace under fire
- 2. Decisiveness
- 3. Integrity

Communications Top Picks:

- Speaking skills
- 2. Ability to command a room
- 3. Assertiveness

Appearance Top Picks:

- Good grooming
- 2. Posture
- 3. Attractiveness



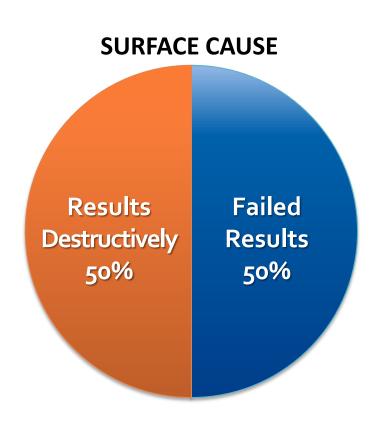
Why is Executive Presence Important?

Leadership Success Capabilities Required Leadership (Vision, Strategy) **Managerial** Managerial (Set Objectives, (Set Objectives, Coach, Develop) Coach, Develop) **Skills & Technical/Functional Technical/Functional Technical/Functional** (Personal Expertise) (Personal Expertise) (Personal Expertise) **Professional Executive** Manager

Why is Executive Presence Important?

Avoid Derailment

General Mills Derailment Study



Top Derailment Situations: Job Transition, Assuming Higher Level of Responsibility



- 1. Lacks Org Savvy/Influence
- 2. Lacks Executive Presence
- 3. Hasn't Selected/Developed Strong Team
- Lacks Strength in Key Skill (position-relevant)
- Lacks Strength in Both Strategy & Execution
- Developed Cracks in Character





Authentically connecting with the hearts and minds of others - instilling confidence, inspiring commitment, influencing direction

Connection Communication Command





Authentically connecting with the hearts and minds of others – instilling confidence, inspiring commitment, influencing direction

Connection

- Authenticity
- Empathy
- Passion
- Candor

Communication

- Clarity of Message
- Understand Audience
- Active Listener
- Physical Presence

Command

- Confidence
- Credible Expertise
- Courage
- Conviction

- Poise Under Pressure
- Resiliency
- Judgment





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- 1. Which dimensions of executive presence are personal strengths?
- 2. Which dimensions are opportunities for improvement?



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- 1. Which dimensions of executive presence are personal strengths?
- 2. Which dimensions are opportunities for improvement?
- 3. How does my background, experiences, gender, multiculturalism, etc. create barriers for me achieving Executive Presence?
- 4. What are some best practices for overcoming these barriers and leveraging my strengths?

Executive Presence Diversity & Inclusion Challenges

Authenticity

Conform



Personal Identity

Appearance

Flashy
Too "Ethnic"
Distracting



Stylish Cultural Symbols

Command

Aggressive Bossy Intimidating



Passive Reserved

Feedback

Stereotyping Insensitive



Polite
Politically Correct

Source: "Executive Presence" from the Center for Talent Innovation





http://www.youtube.com/watch?v=kOjNcZvwjxl



How Can I Demonstrate Executive Presence?



- Be authentic
- Communicate with confidence
- Think on your feet
- Believe that you belong



Be Authentic



- 1. Know your "magic" strengths, unique talents
- 2. Understand how the organization operates
- Identify ways to bring your magic given org context observation, trusted advisors, experience

BOTH-AND not EITHER-OR

Bring my culture to work and know the context of the organization

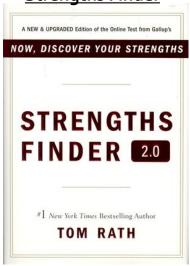
- 4. Practice, practice, practice
- 5. Learn from experiences and repeat

Adapted from "Orbiting the Giant Hairball" by Gordon MacKenzie



Know Your Strengths and Development Areas

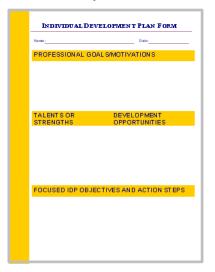
Strengths Finder



Myers-Briggs

ISTJ	ISFJ	INFJ	INTJ
ISTP	ISFP	INFP	INTP
ESTP	ESFP	ENFP	ENTP
ESTJ	ESFJ	ENFJ	ENTJ

Individual Development Plan



Assessments

Hogan Leadership Forecast Series



360-degree Feedback





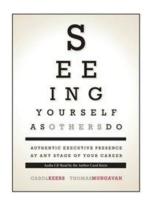
Communicate With Confidence



- Understand your audience
- Prepare, prepare
- Know all of the facts...don't share them all
- Tell a story
- Listen



Improving Skills for Communicating and Connecting





Seeing Yourself as Others Do

by Carol Keers and Thomas Mungavan



Think on Your Feet



- Have an elevator speech
- Know the storyline and key metrics
- Have a perspective
- Listen...and ask open ended questions



Believe That You Belong





In Closing...

What is it?



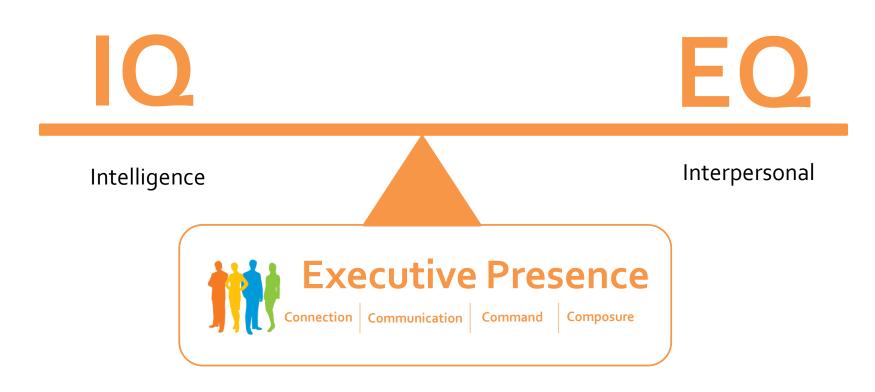
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How can I develop it?

Awareness Acceptance Energy Practice



Executive Presence Requires Balance



Questions



