"We don't see things as they are, we see things as we are."

- Anais Nin

The Paradox: They Are and They Aren't

We inspire our young and find theirs annoying





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Embracing Generational Diversity

Chris De Santis

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Generational Caveats

- Chronological birth not as important as shared beliefs, experiences, and the perception of where one belongs
- Only one aspect of difference but one we make judgments about and have collective views on, reinforced through selective observation, falling prey to the "salience effect"
- Most data on generations derived from and appropriate to non-traditional societies
- Generational differences not the same as stages of life



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Life's Hurdles and the Emerging Adult

- Completing school
- Becoming financially independent
- Leaving home
- Marrying

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• Having a child

Scott Hess, Tru Insights Consulting

Life's Hurdles and the Emerging Adult

- Completing school
- Becoming financially independent

1960 • Leaving home 77% of women

• Marrying 65% of men

• Having a child

Scott Hess, Tru Insights Consulting

Life's Hurdles and the Emerging Adult

- Completing school
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1960 • Leaving home 77% of women 13% of women

• Marrying 65% of men 10% of men

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Scott Hess, Tru Insights Consulting

2010



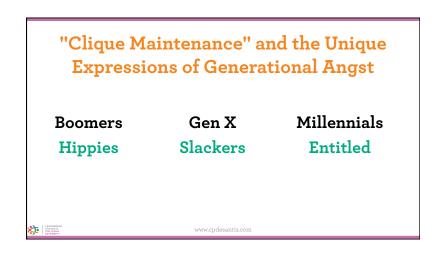
Generational Groupings and Cusp Babies

Millennials Boomers Gen X 1965-1981 1982-2002 1944-1964

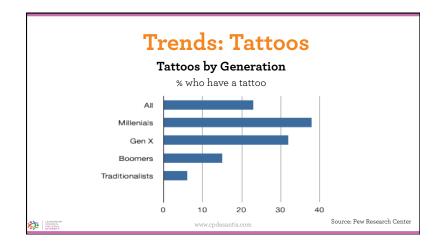


"Each generation foretells the downfall of civilization as seen in the rise of the next generation. They are a constant source of disappointment, until they are not."





Boomers	Gen-X	Millennials
Home	Home	Home
Tell-Do	Suggest-Do	Engage-Discuss
School	School	School
Instructor Led	Facilitation	Collaborative
Work	Work	Work
Tell-Do	Tell-Do	Tell-Do
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The Context

As a **child** of 6 to 8, when you began to notice the world around you, you started to develop a **lens** through which you interpreted events, situations, and the motives of others. This was reinforced by what you heard in the house and, possibly more importantly, by your peers. Each "cohort" group, in large part, shares common beliefs and values.



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Generational Groupings Boomers 1944-1964

Boomers: 1944-1964

Events

Post-war boom
GI Bill
Wealth Effect
Permissive parenting
The Cold War
Women's Rights
Civil Rights
Crowded classrooms
Camelot

Disco

What's Important

Joining
Optimism
Competition
Loyalty: Sacrifice and deference
The long, good work day ethic
Being present
Climbing the ladder
Faith in the covenant
The mythic hero
A "gut" feeling

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Generational Groupings

Gen X

1965-1981



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Gen X: 1965-1981

Events

Stagflation

Downsizing Working parents

Latch-key kids

Natural growth parenting

Vietnam

Nixon

Milk cartons The first technologists

The computer in isolation

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What's Important

Free ranging

Self reliance The habit of privacy

The unvarnished truth

Personal security

Independence Work/life accommodation

The really long, busy, and private work day

Transactional relationships and schmooze free

Realist: Inspiration free zone (at work)

The erosion of trust

Generational Groupings

Millennials (Pre- and Post-30)

1982-2002



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Millennials: 1982-2002

Events

What's Important

The Berlin Wall The Dot Com Globalization

The Internet: The connected computer Digital Diffusion

Tethering

Trophies The culture of immediacy The family vacation

Homework: An act of love Play dates and vetting

Concerted Cultivation Parenting

The bubble of love

Dialogue The habit of engagement/distraction

Optimism

Diversity and social responsibility Collaboration and competition

Constant contact and sharing Interdependent

Being scheduled

The Discerning Consumer Time and place agnostic

Poise and the dinner table

Before I wrap up, Is there anything I can clarify?



The Path Forward

- Know who you are and what is important to you and those around you
- Start a conversation that recognizes there may be different perspectives
- Know we have more in common than we have differences between us



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