

2020 & 2021 Pathfinder Alumni Pre-Symposium Meeting

Hyatt Regency, Chicago, IL | June 22-23, 2022

Wednesday, June 22, 2022

1:00 - 2:00 PM

Registration
REGENCY FOYER

2:00 - 2:15 PM

Welcome Remarks
REGENCY C
[Sarah Alexander](#), Pathfinder Program Manager, LCLD

2:15 - 4:00 PM

Understanding Communication Styles for Effective Collaboration
REGENCY C
[Tasneem Khokha](#), Managing Director, GrowthPlay

As professionals, we work throughout our careers to develop expertise, experience, and competence. While these elements are paramount to success, how we communicate is often more important in creating credibility with others and positively impacting those around us. Whether formal or informal, written or oral, the way we communicate with our clients, colleagues, and other stakeholders can either support or sabotage our message of competence and credibility. In fact, effective communication skills are an essential tool for us to influence, persuade, and collaborate productively. This session will focus on understanding communication styles/preferences and cultivating the communication skills necessary for effective workplace interactions. In particular, participants will:

- Understand their own and others' communication styles and preferences
- Adjust their personal communication style to create rapport, trust, and buy in with others
- Manage all aspects of personal communication, including verbal, vocal, and visual
- Effectively navigate common communication scenarios using various modes of communication

5:00 PM

Reception and Class Pictures
CRYSTAL BALLROOM A & B
Together with 2020 & 2021 Fellows Alumni

6:00 PM

Dine-Arounds
Pre-registration required.
Please meet in the Crystal Foyer to depart with your group. All reservations are under *Alyssa Yuen*.

Thursday, June 23, 2022

9:00 - 10:00 AM

Networking Breakfast
REGENCY D
Together with 2020 & 2021 Fellows Alumni

10:00 AM - 12:00 PM

Why I Find You Irritating: Navigating Generational Friction at Work
REGENCY C
[Chris De Santis](#), Specialist in Management and Organization Development

The workplace is made up of multiple generations, so you are likely to experience generational friction firsthand. But let's be clear: these are not problems to fix. Rather, they are differences to understand, appreciate, and—ultimately—leverage. During this session, you'll learn why organizations need to embrace lopsidedness as a way of reversing the commoditization of talent while simultaneously respecting what is unique about each of us. By understanding and appreciating our colleagues, we can reduce friction, increase engagement, and improve both productivity and job satisfaction.

12:00 - 3:00 PM

Lunch and Watson Adventure Scavenger Hunt
REGENCY B

